

QUALITY POLICY STATEMENT 2017

Newtown Packaging Ltd is constantly striving to exceed the expectations of our clients by providing better ideas, better products and better service than others in our market. By responding to customer requirements this way, we expect to achieve sustained and profitable growth. This will further enable improvements in our products and services to provide enhanced customer experience.

This level of quality is achieved through execution of a system of procedures that reflect the competence of the Company to existing customers, potential customers, and independent auditing authorities

The achievement of this policy involves all employees, who are individually responsible for the quality of their work. This results in a continually improving working environment for all. The policy is provided and explained to each employee by the Managing Director. To achieve and maintain the required level of assurance the Managing Director retains overall responsibility for the Quality System. The routine operation of the QMS is controlled by the Production & Warehouse Manager and the Quality Manager

OUR PEOPLE

Newtown Packaging Ltd is committed to equality in employment opportunities and rewards, embracing the cultural diversity with our working environment. Our employees' welfare and interests are paramount throughout our business and as a business we are committed to

- Empowerment through training and communication
- Individual growth and internal promotion
- Providing a safe and secure work environment
- Sharing of the company success

OUR CUSTOMERS

Our customers requirements are paramount and reflect the highest priority in our business, we provide unparalleled service which is reflected by our wide customer base including, OEM , Printers, manufacturers, Distribution, Construction, Retail, POS, Furniture manufacturers and Automotive

OUR COMMUNITY

Newtown Packaging Ltd is committed to supporting communities in which we operate. We have a social responsibility and as such donate 10% of company profits each year to charitable organisations. We also ensure we comply with all applicable safety, environmental, legal and regulatory requirements to which we are bound.

OUR QUALITY

We begin with a clear understanding of our customer requirements and expectations, we strive to meet and exceed them. We ensure every product supplied by Newtown Packaging Ltd meets our own strict quality guidelines, this is done through quality processes to ensure conformity of all products, where non-conforming items are identified these are dealt with and authorised / rejected by the relevant manager.



Luke Verrall
Newtown CEO

Specialist Tapes and Packaging

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